

Kevin Robles

Data Analyst - Team Lead

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Professional Summary

Data Analyst and Team Lead with experience in comprehensive data lifecycle management. Expert in transforming raw data into business intelligence. Experienced in using tools such as Python (Pandas/NumPy), SQL, and strategic visualizations with Power BI and Looker. Specialized in leading technical teams and automating ETL processes to maximize data quality and facilitate strategic decision-making based on large volumes of information.

Work Experience

Team Lead Manager

Servicios PSI Internacional S.A. | Sep 2024 - Jun 2026

- **Led** several multidisciplinary technical teams, aligning individual objectives with the organization's strategic KPIs by designing interactive dashboards, expanding real-time productivity visibility.
- **Managed** communication with directors and cross-functional teams to ensure the proper implementation of technical requirements.
- **Developed** automation scripts for cleaning and transforming road data, reducing manual processing time in workflows by 23%.
- **Led** the restructuring of Data Quality Assurance protocols through validation queries, decreasing the error rate in 'Distress & Assets' reports by 10%.
- **Guaranteed** a sustained compliance level of 90% with U.S. state regulatory standards by executing continuous data audits and monitoring key metrics.

Lead Trainer

Servicios PSI Internacional S.A. | Feb 2023 - Sep 2024

- **Collaborated** with project leaders and their teams on all technical processes within the company.
- **Standardized** workflows and operational processes by creating comprehensive technical documentation, successfully reducing the learning curve for new hires by 15%.
- **Designed and delivered** technical training programs focused on the assimilation of business rules and proprietary software, elevating the operational efficiency of assigned teams.
- **Audited** the performance and ethical alignment of personnel during their induction periods, ensuring strict compliance with corporate objectives.
- **Documented** functional requirements for multiple simultaneous projects, establishing a clear information architecture for scaling operations.

Operador & High Quality Images Assurance

Servicios PSI Internacional S.A. | May 2019 - Feb 2023

- **Analyzed** large volumes of visual and geospatial data (QHD images), ensuring data integrity and strict compliance with U.S. road regulations.
- **Executed** data cleansing and transformation processes using modeling tools to guarantee the accuracy of input parameters.
- **Drafted** technical quality reports for multiple concurrent projects, utilizing Excel for production tracking and daily progress monitoring.

Education

- **Information Technology Administration** at Tecnológico de Costa Rica (2016-2019, Incomplete).
- **Computer Engineering** at Universidad Fidelitas (2021, In progress).

Skills

- **Technical:** Python (Pandas, NumPy, Matplotlib), SQL (Complex Queries, Joins, Subqueries), Excel (VBA, Power Query), Power BI (DAX, Power Query), Tableau, Google Looker Studio, Data Cleansing, Data Modeling (Star/Snowflake Schemas), ETL, PostgreSQL, MySQL, n8n, Git, Snowflake, Databricks, UX/UI.
- **Soft Skills:** Scrum, Agile, Team Management, Assertive Communication, Leadership, Proactivity, Critical Thinking, Data Storytelling.

Languages

- **Spanish:** Native.
- **English:** Intermediate B1.

Links

- LinkedIn: <https://www.linkedin.com/in/krobles-info>
- Drive: <https://drive.google.com/drive/folders/1ybV7h86U72G7GYlvESibLg-fDu3-b4lu>
- Github: <https://github.com/Kevinrn-info>